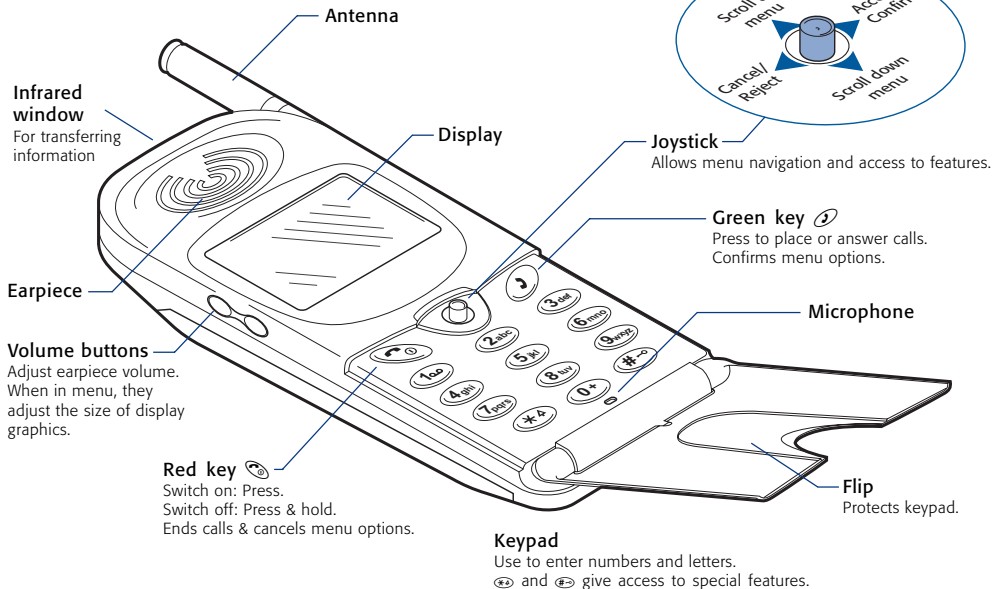


Your phone at a glance

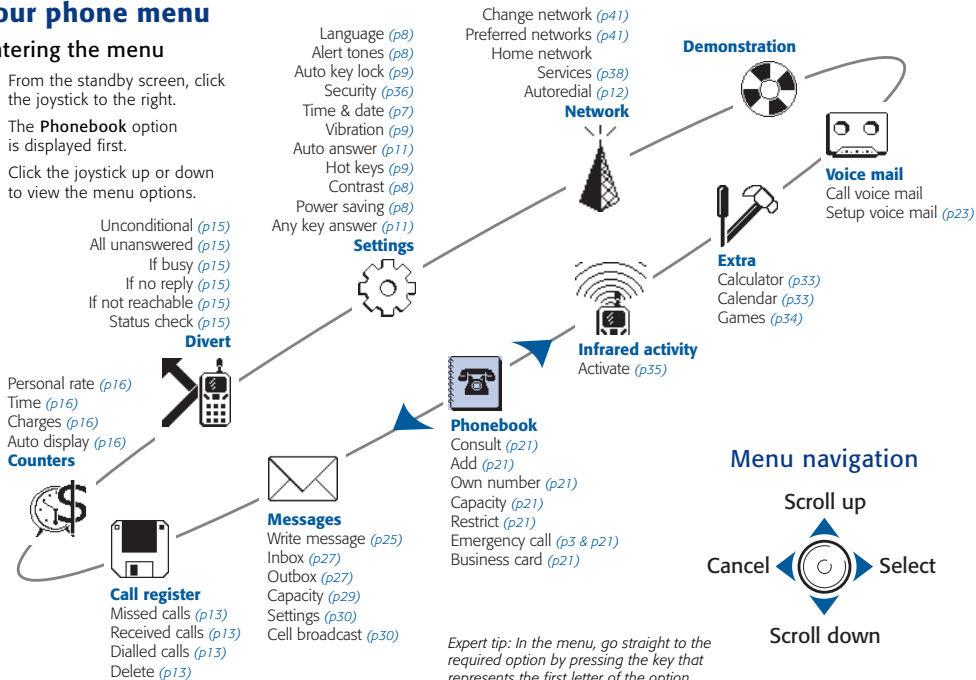


Fold out this flap to discover more about your phone and this guide ➔

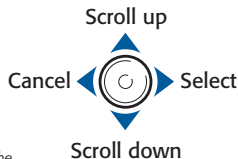
Your phone menu

Entering the menu

- From the standby screen, click the joystick to the right.
- The **Phonebook** option is displayed first.
- Click the joystick up or down to view the menu options.



Menu navigation

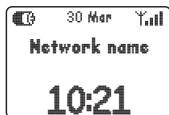


Expert tip: In the menu, go straight to the required option by pressing the key that represents the first letter of the option.

Your phone display

The standby screen

Your phone displays a screen similar to this when it is switched on, and waiting for calls, but not engaged in any other activity.



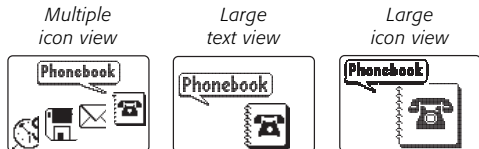
Status icons

These icons appear on the standby screen to show status:

	Battery level		Deep silent mode (no alerts)
	Battery charging		Vibrate mode on
	Signal strength		Text message received
	Keypad lock on		Using home network
	All calls diverted		Roaming (other network)

Menu magnification

When viewing most menu screens (not during calls), use the volume buttons to choose between three viewing modes:



Using the joystick (and this guide)

The joystick

Your phone includes a unique miniature joystick to control its features (even when the flip is closed):

Click the joystick **up** to move up through a menu or increment a setting

Click the joystick **left** to exit a menu option or to cancel a setting, alternatively, press



Click the joystick **right** to enter a menu option or to confirm a setting, alternatively, press

Click the joystick **down** to move down through a menu or decrement a setting

Conventions used in this guide

For compactness and clarity, this guide uses icons to represent joystick movements and keypad presses:

Click the joystick right

Click the joystick left

Click the joystick up or down

, , Press (and release) the indicated key

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Getting started and everyday use

Messages

Special features

Preventing and solving problems

Welcome

Thank you

Thank you for choosing this phone. Its key features combine to provide excellent user friendly performance.

This guide is split into four main chapters, each marked by the tabs shown at the edge of each page for quick location.

A full index is provided at the end of this guide.

Important Safety Information

Please read the following notes to enable safe and efficient use of your mobile telephone.

Do not use your phone if:

- you are driving. Always park the vehicle first before making or receiving calls,
- you are in a hospital or near to sensitive medical equipment,
- you are in an aircraft,
- you are in a petrol station or near to any dangerous chemicals; sparks may cause fire,
- you are close to explosives or near a blasting site,
- you are in an area where its operation is prohibited or may cause interference or danger.

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Take care when using your phone if:

- you have a pacemaker fitted. Always check with the manufacturers recommendations. In general, always keep your phone at least 20cm (6in) away from the pacemaker, never keep the phone in a breast pocket. Always use the ear opposite to where the pacemaker is fitted,
- you use a hearing aid, interference may be caused. Consult with the manufacturer for possible alternatives,
- you use other personal medical devices. Always play safe and check with the manufacturer or your Doctor if in doubt,
- you have an airbag fitted to your vehicle. Never obstruct the airbag with any object, including your mobile phone.

Emergency calls




This phone allows you to communicate using radio waves, because of this connection can not be guaranteed at all times. Therefore you should not solely rely on your phone for essential communications such as medical emergencies.

If you use your phone infrequently it is important to ensure that your phone is checked regularly, including battery charge.

To make an emergency call

- 1 Switch the phone on using the red key,
- 2 Ensure you have suitable network cover, some networks require a SIM card to be fitted prior to emergency calls,
- 3 Dial the appropriate emergency number (e.g. 999, 112 or equivalent),
- 4 Press the green key and wait for someone to answer.

Alternatively, use the *Emergency* option within the Phonebook menu:

- 1 From standby,  twice to enter the Phonebook menu,
- 2  to select *Emergency call*,  to place the call.

Remember to state your name, location and nature of the emergency to the operator.

Getting started and everyday use

Preparing your phone

Before you can begin making and taking calls, please take a moment to prepare your phone by completing the basic steps outlined in this section.

Within this mini-section ↓

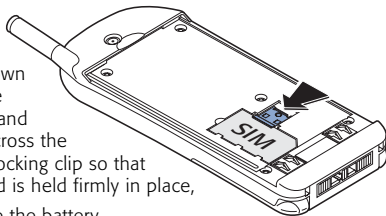
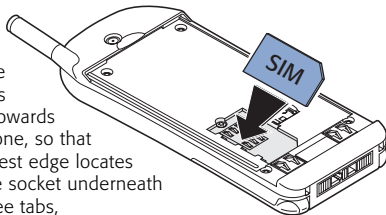
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Inserting your SIM card

Your phone will have been supplied with a SIM (Subscriber Identity Module) card from your service provider, if it has not already been fitted, do this now.

To insert the SIM card:

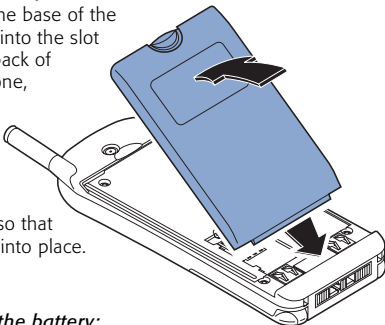
- 1 If fitted, remove the battery (see the next section),
- 2 Place the SIM, with the contacts down towards the phone, so that its longest edge locates into the socket underneath the three tabs,
- 3 Push the SIM card down into the socket and slide across the metal locking clip so that the card is held firmly in place,
- 4 Replace the battery.



Fitting and charging the battery

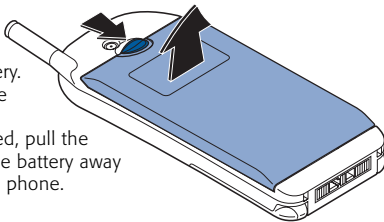
To fit the battery:

- 1 Insert the base of the battery into the slot in the back of the phone,
- 2 Press the top of the battery to the phone so that it locks into place.



To remove the battery:

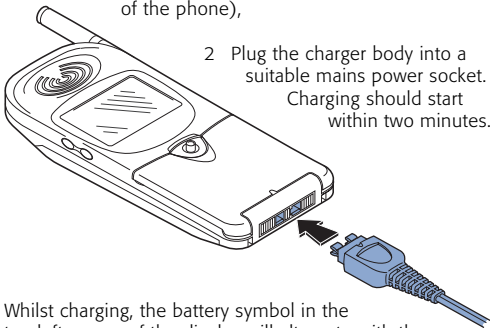
- Press and hold the locking catch into the body of the battery. While the catch is depressed, pull the top of the battery away from the phone.




To charge the battery:




Note: Your phone can be switched on or off while charging.

- 1 Plug the supplied charger lead into the base of the phone – the connector will fit only one way (align the small notch on the connector with the front face of the phone),
- 2 Plug the charger body into a suitable mains power socket. Charging should start within two minutes.



Whilst charging, the battery symbol in the top left corner of the display will alternate with the charging symbol - .

The battery symbol indicates the level of charge:

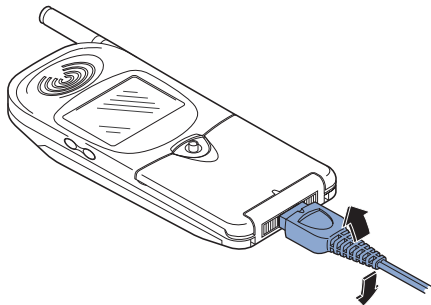
Empty:  Half full:  Full: 

Once the battery is fully charged, the battery symbol will show full charge and the charging indicator will cease.

To disconnect the charger lead:

- 1 Remove the charger body from the mains socket,
- 2 Grip the charger plug and bend it up or down so that it snaps away from the base of the phone.


Important: Never pull directly on the cable, hold only the connector.




Important: Never expose your phone or battery to high temperatures, i.e. direct sunlight in a car.

Switching on and off

To switch your phone on and off:

ON Press and release .

OFF Press and hold .



When your phone switches on for the very first time, you may be prompted for a PIN code or to set the clock:

- To enter a valid PIN code – see *Entering a PIN code*,
- To set the clock – see *Setting the date and time*.


Entering a PIN code

Your SIM card may be protected by a PIN (Personal Identification Number), if so you will be prompted to enter it when you first switch on. The documentation from your service provider should indicate the current PIN code.

To enter your PIN:

- 1 Enter the PIN code using the numeric keys – the display will show '#' symbols instead of the numbers to avoid your code being seen by onlookers,
- 2  or press  to confirm the number. After a short delay, your phone will join the network.







If you enter the wrong PIN code:

-  to clear any error. If you enter the wrong code three times in succession, your SIM card becomes disabled. Contact your service provider to obtain a PUK (Personal Unblocking Key) which is a separate, longer code - refer to the *Phone security features* section.

Setting the date and time

If your phone has not previously been switched on (or has been unused for a long period), you will be prompted to *Set clock*, in other words, set the date and time.





To set the date and time:

- 1  to display the *Date* and *Time* icons,
- 2  to select *Date*,
 - The current setting is displayed - to alter the settings within each option:
 - type the numbers using the keypad, or
 -  to increment a value,
 -  to decrement a value,
 -  to accept the value and move to the next setting,
 -  to move back to the previous setting.
- 3 When you have completed the *Date* option, access *Time* to set that in the same manner.

Customising your phone





Use these settings to make your phone work to suit you.

Change Language

- 1 From standby,  to enter the menu,
- 2  to select *Settings*, then *Language*,
- 3  to select the required language, and  to apply.





Display contrast

Allows you to adjust the display to be readable in a variety of lighting and temperature conditions.

- 1 From standby,  to enter the menu,
- 2  to select *Settings*, then *Contrast*,
- 3  to select required contrast setting and  to apply.





Power saving*

Allows you to conserve battery power by disabling the display and keypad backlight.

- 1 From standby,  to enter the menu,
- 2  to select *Settings*, then *Power saving*,
- 3  to select required power setting and  to apply.

* version dependent

Alert tones

- 1 From standby,  to enter the menu,
- 2  to select *Settings*, then *Alert tones*. You can set the following:
 - *Deep silent* – disables all alert and keypad tones. You can also switch this mode from the standby screen by pressing and holding  – the  icon is displayed in *Deep silent* mode,
 - *Ringer volume* – sets the volume of the main alert for incoming calls,
 - *Melodies* – sets the alerts to use for a variety of conditions:
 - *All cases* – sets the same alert for all conditions,
 - *Number stored* – sets the alert for incoming calls from phone numbers stored in your Phonebook,
 - *Number not stored* – sets the alert for incoming calls from unknown phone numbers,
 - *Messages* – sets the alert for incoming text messages,
 - *Alarm* – sets the melody for calendar alarms,
 - *Message waiting* – sets the alert used when an incoming text message is received.
 - *Key tones* – sets the sound played when a key is pressed.

Vibration alert

Use the vibration alert when you need to receive calls without disturbing others, i.e. during meetings.

- 1 From standby, to enter the menu,
- 2 to select *Settings*, then *Vibration*,
- 3 to set vibration mode *On* or *Off*, to apply.
 - is displayed when vibration mode is selected.

Auto key lock

This feature automatically locks the keypad until you either receive a call, or press and hold . The keypad is locked again after the incoming call ends, or after inactivity. The symbol is displayed when the keypad is locked. To set:

- 1 From standby, to enter the menu,
- 2 to select *Settings*, then *Auto key lock*,
- 3 to select *ON* (or *OFF*), to apply.

Once set, press and hold to unlock the keypad.

Manual key lock

You can manually lock and unlock the keypad at any time.

- Press and hold to manually lock/unlock the keypad.

Hot keys

The hot key function allows you to quickly access a regularly used feature by pressing and holding just one key. Use the Hot Keys menu option to assign your chosen phone functions to the keys to .

To set Hot keys:

Shortcut for keys that have not yet been assigned: Press and hold the required key (to) until the display shows 'Not programmed'. When the display then shows 'Program hot key?' or press to confirm. Now go to step 4 below.


- 1 From standby, to enter the menu,
- 2 to select *Settings*, then *Hot keys*. The display will show *Key 2* and the current setting for that key,
- 3 to select the required key (2 to 9) and to accept. A list of phone functions will be displayed,
- 4 to select the required phone function and to apply that function to the key.

Making and taking calls

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Your phone is ready to make and receive calls whenever a network name is shown on the display.



Note: Calls cannot be made or received when there is no network service, indicated by the lack of the  symbol on the display and possibly the text - . Try moving to a different position until service is regained.

Making a call


- Type the area code and number, then press .

Note: Always type the full area code, even when you're making a local call.



Dialled incorrectly?

- Click  to clear a single digit,
- Click and hold  to clear the whole number.

Ending a call

- Press .

Answering a call

- When your phone rings, either press  or .

To reject or divert a call (diverts to your Voice mail, if set):

- Press , or .


To invoke silent mode to avoid disturbance:

- Press and hold .


To adjust the earpiece volume during a call:

- Use the volume buttons to the left of the display.





To mute the microphone during a call:

- Click  twice to switch mute on or off.

Any key answer

This feature allows you to answer incoming calls by pressing any key, except . This can be useful when you want to take calls quickly without looking for the appropriate key.

To enable (or disable) any key answer mode:

- 1 From standby,  to enter the menu,
- 2  to select *Settings*, then *Any key answer*,
- 3  to select *ON* (or *OFF*),  to apply.

Auto answer




This feature is used in conjunction with the optional car kit for your phone and automatically answers incoming calls after a set number of rings.

Redialling numbers




To redial the last number called:

- Press  twice.

To redial one of the last ten numbers dialled:

- 1 Press  to view the dialled calls list,
- 2  to select the required number,  to call.





To recall previous missed calls:

- 1 Press and hold  to view the missed calls list,
- 2  to select the required number,  to call.


Autoredial

This feature is designed to help you when numbers that you call are engaged. When enabled, Autoredial will attempt, over a 15 minute period, to make connection with an engaged number.

To switch Autoredial on (and off):

- 1 From standby,  to enter the menu,
- 2  to select *Network*, then *Autoredial*,
- 3  to select *ON* (or *OFF*),  to apply.

To stop Autoredial attempts:

- Press 







Note: If you make any other use of the phone while Autoredial is on, it will cancel Autoredial.

Viewing the Call Register



Records of all dialled calls plus all incoming calls can be accessed using the *Call register*.

Note: The number of calls stored depends upon your SIM card capacity. New calls replace records of the oldest calls.

To view the Call register:

- 1 From standby,  to enter the menu,
- 2  to select *Call register*,
- 3  to choose *Missed calls*, *Received calls* or *Dialled calls* (select *Delete* to clear selected lists),
- 4  to select the required number (or name), then either:
 - Press  to dial, or
 -  for options:
 - *Save number* – save number in your Phonebook,
 - *Send message to* – send an SMS text message to the number,
 - *Call number* – dial the number,
 - *Forward calls to* – forward your calls to the number.

Shortcut to access dialled and missed calls:




- **Dialled calls** - press 
- **Missed incoming calls** - press and hold 
- **Received calls** - set and use a hotkey (see Hot keys)

Making a second call


During a call, you can put the call on hold and dial another number.

Note: your network must provide support for this feature.



To make a second call:

- 1 Press  to put the current call on hold.
- 2 Enter new number, or  to select a Phonebook entry.
- 3 Press  to call the new number.

To switch between calls:

- Press  to switch between the two calls.



To end one call:

- Press  to end the current call, and then  to retrieve the other call.

Answering a second call





Your phone allows you to accept a second incoming call, providing that you have a subscription to Call Waiting with your network. For more details see *Answering a call* earlier in this mini-section or *Conference calls* in the *Special features* section.

When a second call occurs:

- Press  to place the first call on hold and answer the new call, or
- Press  to end the first call, and then answer, reject or divert the new call.

Making international calls

Note: Your network may restrict international calls for new subscribers.

- 1 Press and hold  until *Country* is displayed,
- 2  to select the required country name and  to apply (or just type the code if you know it),
 - *Expert tip: instead of scrolling through all the country names, just press the key (repeatedly, if necessary) that represents the first letter of the required country, to show that part of the list.*
- 3 Enter the area code (usually without the leading '0' digit) followed by the phone number, and press  to call.










Diverting calls

This service allows you to set multiple call diversion arrangements using the following factors:

- various phone conditions, e.g. when busy,
- different call types, e.g. voice, data, fax,
- separate, or combined divert destinations.

Note: Your Voice mail setting counts as a divert option.




To configure call divert:

- 1 From standby,  to enter the menu,
- 2  to select *Divert*.
- 3  to choose condition(s):
 - *Unconditional* – Diverts all calls of the type(s) to be selected in step 5 below - a  symbol is displayed in the standby screen when this option is set,
 - *All unanswered* – Diverts all calls that fall into any of the three categories below,
 - *If busy* – Diverts when phone is in another call,
 - *If no reply* – Diverts any calls that you do not answer.
 - *If not reachable* – Diverts when phone is out of coverage or switched off,
 - *Status check* – Discovers current setup logged with your network.
- 4  to select *Activate, Deactivate* (to cancel an existing setup) or *Status check* (to discover current setup),  to proceed.
- 5  to choose call type(s): *Voice, Fax, Data* or *All*.
- 6  to select the divert number – either from the Phonebook or enter from keypad.
- 7  to confirm a summary of settings and initiate a connection to register them with your network.

Call times and charges




Your phone keeps a record of all incoming and outgoing call durations. If your network supports an 'Advice of charge' feature, you can also keep track of individual call charges.

To view call times:

- 1 From standby,  to enter the menu,
- 2  to select *Counters*, then *Time*,
- 3  to select *Last call*, *All calls out*, *All calls in* or *Clear timers* to reset all.

To set currency units:

Note: This feature appears only if supported by your network and your SIM card.

- 1 From standby,  to enter the menu,
- 2  to select *Counters*, then *Personal rate*, then *Set rate*,
- 3 Enter your PIN2 password (# symbols are displayed),  to enter,
- 4 Enter current 'cost per unit' advised by your network.





To view call costs:

Now when you view the *Counters* menu, select *Charges* and choose from:

- *Balance* – shows call time left (limit minus current consumption),
- *Reset* – sets cost counter to zero,
- *Display limit* – display the maximum cost or number of units you want to use,
- *Set limit* – set the maximum cost or number of units you want to use,
- *Clear limit* – removes the limit,

To display costs during calls:

Once the currency units have been set, you can display the cost of calls as they are in progress.

- 1 From standby,  to enter the menu,
- 2  to select *Counters*, then *Auto display*,
- 3  to select *On* (or *Off*),  to enter.

Your Phonebook

Store regular contact numbers in your Phonebook, with names, for quick dialling. When an incoming call is received from a stored number, the name is displayed before you answer the call.



Within this mini-section ↕

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Adding a number and name

- 1 Enter the required area code and number with its international prefix,

Note: you are recommended to include the international prefix for all entries, even in your own country so that the correct number will be dialled when you're abroad - the prefix is ignored when you are in the same country - see 'Making international calls' in the previous chapter for details on entering the required prefix(es),












- 2  twice - display shows *Enter name*,
- 3 Enter the name using the keypad as outlined below,
- 4  to save the completed entry in your Phonebook.

To enter a name:





- 1 Press the keypad button that shows the required letter - the first one of the letters printed on the button will be displayed (other character choices for that button are shown at the top of the display).
- 2 If the first letter is not the one required, press the same button repeatedly until the required letter is displayed – you may need to practice this technique as the letter is selected one second after the button was last pressed ( to delete a mistake).

continued overleaf

3 Repeat the above process for each letter to build a name, with the aid of the following special features:





- **Spaces** -  to insert a space,
- **Move cursor** - Click  to move the cursor back/forward through the text, hold  to go to the start or end,
- **Case shift** - Press  before a required button to shift between upper and lower case (the arrow in the lower left corner of the display shows the case setting - down for lower case, up for upper case). The initial letter is automatically capitalised,
- **Shift/number lock** – Press and hold  to change between normal case (outline arrow in lower left corner of the display), upper case shift lock (solid arrow) and number lock (1 in a box) for entering a series of numbers,
- **Delete** - Click  to delete a character, hold  to delete the whole name,
- **International characters** - Numbers and International characters appear after the standard characters shown on each button,
- **Punctuation characters** - Use  and  to provide special characters:
 -  provides . , 0 ? ! " ' ; @ £ \$ ¥ () < > _
 -  provides # * + / - = & %
- **Max. characters** - The maximum number of characters is determined by your SIM card and the counter in the lower left corner shows the characters used.

Making a phonebook call

- 1 From standby,  to enter your Phonebook,
- 2 Locate the required entry:
 -  through the list to locate, or
 - use the keypad to enter the first letter (press repeatedly until required letter is displayed in the lower right corner), then  to locate the entry,
- 3  to call.

Options for Phonebook entries

A number of options are available for each entry within your Phonebook:

- 1 From standby,  to enter your Phonebook,
 - 2  to select the required entry,  to enter,
 - 3  to view the entry options:
 - *View entry* – displays the number and then the name of the entry,
 - *Delete entry* – removes the entry from your Phonebook,
 - *Modify number* – allows the stored number to be changed,
 - *Modify name* – allows the entry name to be changed,
- *Privacy* – makes the entry part of the Restricted Phonebook (see *Limiting calls using the Restricted Phonebook*),
 - *Send a message* – send a text message to the number stored in the entry,
 - *Send by SMS* – transmit the Phonebook entry details as a text message to another contact in your Phonebook, or a new number,
 - *Send by Infrared* – transmit the Phonebook entry details to another device equipped with infrared communications,
 - *Divert* – divert incoming calls to the number stored in the entry,
 - *Dial* – make a call to the number stored in the entry.

Limiting calls using the Restricted Phonebook

With support from your SIM card, you can use your Phonebook to restrict the calls that can be made, for instance, when lending your phone to others.

When enabled, calls may only be made to:

- Numbers stored in the Restricted Phonebook,
- Numbers whose prefix is in the Restricted Phonebook, or
- Recognised emergency numbers.

Within your Phonebook you need to mark one or more entries and these become the only non-emergency numbers that can be called when this feature is enabled.

To mark (or unmark) a Restricted Phonebook entry:


- 1 to enter your Phonebook and locate the required entry, to enter,
- 2 to select *Privacy*, to enter,
- 3 Enter your PIN2 code supplied by your network, to confirm,
- 4 to select *Lock (or Unlock)*, to confirm – restricted entries are marked .

To Switch Restricted Phonebook mode on (and off)

- 1 From standby, twice to enter the Phonebook menu item,
- 2 to select *Restrict*, to enter,
- 3 Enter your PIN2 code supplied by your network, to confirm,
- 4 to select *On (or Off)*, to enter.






Other Phonebook features

Using the Phonebook menu

- From standby,  twice to enter the Phonebook menu item. The following items are available:
 - *Consult* – create, call or change an entry,
 - *Add* – create a new entry,
 - *Own Number* – enter your own mobile number, in case you forget it,
 - *Capacity* – shows Phonebook space available for new entries,
 - *Restrict* – enables (or disables) the Restricted Phonebook feature,
 - *Emergency call* – provides the standard network emergency call number (112),
 - *Business card* – enter your details so that you can send them by infrared to other similarly equipped phone users.

Storing tones for automated phone services

If you regularly call automated phone systems, switchboards or answering machines, you can use your Phonebook to store the tones that operate these services:

- 1 From standby, enter the standard area code and phone number,
- 2 Press and hold  until  is displayed (meaning *Wait for connection*),
- 3 Type the digits that represent the tones,
 - Optionally, press and hold  until  is displayed (meaning *Pause*), this gives the automated system time to process the other numbers before sending more.
- 4  twice to save the sequence and then enter a name as discussed earlier.

Messages

Voice mail

Most networks provide an answering service (subscription charges may apply), which lets callers leave voice messages when:

- your phone is switched off, or temporarily out of coverage,
- you don't answer,
- or
- you're engaged (unless you use a call waiting option).












Your provider may set up the Voice mail service automatically, if not, you need to follow the steps given next.

Setting up Voice mail


You require two phone numbers from your network provider:










- the number to which callers' messages are sent (the *Divert*, or *Forward*, number), and
- the number that you call to retrieve messages (the *Voice mail* number).

To set the divert number:

- 1 From standby,  to enter the menu,
- 2  to select *Divert*,  to enter,
- 3 Choose the condition under which you wish calls to be redirected to your voice mail box. The most common requirement is for all unanswered calls (refer to the *Diverting calls* section in the *Getting started and everyday use* chapter for more details), in which case,  to select *All unanswered* and  to confirm,
- 4  to select *Activate*,
- 5  to choose *Voice* - the  icon will be displayed so that you can choose how to set the Divert (Forward) number advised by your network:
 - *from your Phonebook* -  to choose the divert number, or
 - *from the keypad* - enter the divert number.
- 6  to accept, then check the displayed summary and  to confirm.

To set the voice mail number:

Shortcut when the voicemail number has not been set: Press and hold  until the display shows 'Enter voice mail'. Now go to step 4 below.

- 1 From standby,  to enter the menu,
- 2  to select *Voice mail*,  to enter,
- 3  to choose *Setup voice mail*,  to enter.
- 4 The  icon will be displayed so that you can choose how to set the Voice mail number advised by your network:
 - *from your Phonebook* -  to choose the voice mail number,or
 - *from the keypad* - enter the voice mail number.
- 5  to accept and  to confirm the *Save changes?* prompt.

Note: With some networks you may need to call a different mailbox number when abroad.

Listening to voice mail

Depending on your network and its configuration, you may be notified about new voice mail messages by a text message or by a call. You then need to instruct your phone to listen to the message(s):

To hear your voice mail message(s):

- Press and hold .

Text messages

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Text messages (or Short Messaging Service, SMS) provide a useful, and low cost, way to share information. The text messages supported by your phone fall into two categories:

- Information sent from one mobile phone user to another,
or
- Information sent by the network to mobile phone users within a certain area. This is called cell broadcast and can include local information with relevance to your current vicinity. There may be network subscription charges for some services.

When you create messages on your phone, they are sent to a centralised service centre using a special phone number supplied by your network. Once received at the service centre, the message is then transmitted over the network to your intended recipient.

Note: when creating or reading a text message you can use the volume buttons to the left of the display to increase or decrease the text size for easy reading.

Creating text messages

- 1 From standby,  to enter the menu,
- 2  to select *Messages*, then *Write message*,
- 3 You have a choice:
 - Start a completely fresh message -  to select *Create new*, or
 - Use predefined text as the basis for your message -  to *Use predefined*,
 -  to select the required message,  to confirm,
- 4 Type your message using the keypad (discussed in 'To type text' on the next page), then  to confirm,
- 5  to accept *Validate*. You now have a choice:
 - Send the message immediately -  to select *Send*, or
 - Save the message to send (or re-edit) later -  to select *Save*,
- 6 If you select *Send*, the  icon will be displayed so that you can choose how to address the message:
 - Send to an entry in your Phonebook -  to choose the required recipient,
or
 - Send to a number entered on the keypad - enter the number of your recipient.
- 7 The message will be sent to your network, where attempts will be made to deliver it to your recipient. The 'Message Sent' response means that your network service centre has received it – it does not guarantee that your message has been successfully delivered to your recipient.


Note: If your message is not sent, you will be offered Retry. If this fails, check that your Message Centre Number is correct.

To type text:




- 1 Press the keypad button that shows the required letter - the first of the letters, printed on the button, will be displayed (other character choices for that button are also shown on the display).
 - 2 If the first letter is not the one required, press the same button repeatedly until the required letter is displayed – you may need to practice this technique as the letter is selected one second after the button was last pressed (◀ to delete a mistake).
 - 3 Repeat the above process for each letter to build each word, with the aid of the following special features:
 - **Spaces** - (space) to insert a space,
 - **Move cursor** - Click ⬅ to move the cursor back/forward through the text, hold ⬅ to go to the start or end,
 - **Case shift** - Press (⇧) before a required button to shift between upper and lower case (the arrow in the lower left corner of the display shows the case setting - down for lower case, up for upper case). The initial letter is automatically capitalised,
 - **Shift/number lock** – Press and hold (⇧) to change between normal case (outline arrow in lower left corner of the display), upper case shift lock (solid arrow) and number lock (1 in a box) for entering a series of numbers,
- **Delete** - Click ⬅ to delete a character, hold ⬅ to delete the whole message,
 - **International characters** - Numbers and International characters appear after the standard characters shown on each button,
 - **Punctuation characters** - Use (⓪) and (Ⓜ) to provide special characters:
 - (⓪) provides . , 0 ? ! " ; ; @ £ \$ ¥ () < > _
 - (Ⓜ) provides # * + / - = & %
 - **Max. characters** - Each message can have a maximum of 160 characters (the counter x/160 in the lower left corner shows the characters used).
 - **Phonebook entries** - You can insert numbers stored in your Phonebook:
 - 1 Ⓜ to view message options, Ⓜ to select *Phonebook*,
 - 2 Ⓜ to select required Phonebook entry, Ⓜ to insert.

Reading text messages












When a new text message is received, your phone will alert you in the following ways:

- using the current messages melody or vibrator (see *Text message settings* for more details).
- for a short while the display will show the beginning of the message along with the number of the sender,
- if you do not acknowledge and read through the message, then the display will change to show and the  icon on the top row.

To read a new incoming message:


- 1 From screen indicating the new message,  to open the new message,
- 2  to scroll through the message,
- 3  to view message options (see *Message options* on the next page).

To read (and use) previous messages:


- 1 From standby,  to enter the menu,
- 2  to select *Messages*,  to enter, then choose either:
 - previously received messages -  to select *Inbox*,  to enter.
 - previously sent or saved messages -  to select *Outbox*,  to enter.
- 3  to select required message,  to open,
- 4  to scroll through the message,
- 5  to view message options (see *Message options* on the next page).

Message Options

Inbox Message options

- Within a received message,  to view options,
 - *Delete* – remove the message from memory,
 - *Reply* – send a reply to the sender of the message,
 - *Forward* – forward the message to a new recipient,
 - *Call sender* – phone the person who sent the message,
 - *Save sender* – add the sender's number to your Phonebook,
 - *Active number* – call, save, send a message to, or forward (divert) calls to a phone number shown in the message,









Outbox Message options

- Within a created message,  to view options,
 - *Delete* – remove the message from memory,
 - *Send* – send the message to a recipient from your Phonebook or whose mobile number you know,
 - *Modify* – edit the current message,
 - *Commands*:
 - *Status inquiry* – view network status and delivery information for the message,
 - *Del. if not delivered* – prevents continual message delivery retries by the service centre when the recipient is unavailable.
 - *Activate auto report* – requests confirmation that the message has been delivered,
 - *Deactivate auto report* – cancels the request for delivery confirmation.

Phone numbers in messages

When reading text messages that contain one or more phone numbers, you can easily call or save the number(s).



To use a number embedded in a text message:

- 1 Within a message,  to view options,
- 2  to select *Active number*,
 - If there are two or more numbers,  to choose,
- 3  to enter. You now have a choice:
 - To call the number: Press ,
 - To save the number:  twice to select *Save number*,
 - To send a message to the number, or forward your incoming calls (divert) to it:  and then  to choose the relevant option.

Message memory space

Storage space for messages is limited (determined by your SIM card), therefore you are advised to delete as many messages as possible. The receipt of new messages may be affected if the storage becomes full, however, your phone will provide a warning.



To check available space:

- 1 From standby,  to enter the menu,
- 2  to select Messages, then choose *Capacity*.
 - If the *Used* figure is nearing the *Capacity* setting then view the messages as discussed earlier and delete any that are no longer required.

Text message settings

A selection of general settings are associated with text messaging, the most important of which is the messaging service centre number for your network. Generally this number is pre-installed on your SIM card.

To access text message settings:

- 1 From standby,  to enter the menu,
- 2  to select *Messages*, then *Settings*, the following options are available:
 - *Service centre* – the number to which your text messages are sent for transmission,
 - *Validity period* – the time period that your network should continue to try delivering messages,
 - *Message type* – converts and sends messages as email, fax, etc. subject to network support,
 - *Delivery report* – notifies you when each message is received, or gives the reason why not – there may be a charge for this service,
 - *Same centre reply* – routes a reply to your message via your own message centre,
 - *Melody* – sets the sound used to announce incoming messages.

Cell broadcast

Your network may provide cell broadcast features where news, travel information and special offers in your current vicinity are sent to your phone using text messages. If you subscribe to such a service, your network informs you of the available channels, of which you can choose any five.

Activating cell broadcast involves three main steps:

- [1] Define your channel list,
- [2] Switch each channel on,
- [3] Enable the cell broadcast feature.

Note: Monitoring cell broadcasts reduces standby battery time.

[1] To define your channel list:

Before you can receive cell broadcast information, you need to select which channel(s) to monitor. To do this:

- 1 From standby, to enter the menu,
- 2 to select *Messages*, then *Cell broadcast*, then *Channel list*,
 - the display will show an *Add entry* option and also list any current channels.
- 3 to select *Add entry*, to enter.
 - If *channel 50* (the most common channel) is not already in the list, it will be proposed,
- 4 to select the proposed channel, or to reject it and type a different channel number as advised by your network, to enter.

Note: You now need to switch on the chosen channel(s):

[2] To switch a cell broadcast channel on (or off):

- 1 From standby, to enter the menu,
- 2 to select *Messages*, then *Cell broadcast*, then *Channel list*,
- 3 to select the required channel, to enter,
- 4 to select *On* (or *Off*, or *Delete* to remove), to confirm.
 - a symbol is shown next to each enabled channel.

Note: You now need to enable the cell broadcast feature:

[3] To enable (or disable) the cell broadcast feature

- 1 From standby, to enter the menu,
- 2 to select *Messages*, then *Cell broadcast*, then *Receive CB*,
- 3 to select *On* (or *Off*), to confirm.

Saving and forwarding broadcast messages

Your phone retains the first page of the most recent broadcast per channel, however, this data is erased when you switch off. As with any other text message, you can save broadcast messages or send (forward) them to someone else.

Special features

Utilities

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* version dependent


Your phone provides the following useful applications:

- *Calculator* – provides basic calculation facilities - including addition, subtraction, multiplication and division.
- *Calendar** – allows you to plan your activities and view them on a day, week or month basis. The option is even there to beam your appointments to friends and colleagues via infrared.
- *Games** – a selection of games are provided for your enjoyment. On-screen playing instructions are included with each game.

Calculator

To use the calculator:





- 1 From standby,  to enter the menu,
- 2  to select *Extra*, then *Calculator*,
- 3 Display shows *Enter number* – type your first number,  to enter,
- 4  to choose between suggested *operators*,  to enter,
- 5 Display shows *Enter number* – type your second number,  to enter,
- 6 Display shows the *Result*.

Note: On subsequent calculations,  to scroll up and select the results or operands from previous calculations.










Note: Press  to enter a decimal point.

Calendar*

To open the calendar:

- 1 From standby,  to enter the menu,
- 2  to select *Extra*, then *Calendar*:
 - The calendar provides *day*, *week* and *month* views, all of which allow you to create new entries.
- 3  to select a view (day, week or month),  to enter.

To add an entry:

- 1 From within the day view (see above),
 to view options,
- 2  to select *Add entry*,  to enter,
- 3  to choose an event type,  to enter,
- 4  to choose the frequency – *Once*, *Daily*, *Weekly*,
 to enter,
- 5  to configure, if applicable, one or more timing details: *Start time*, *Stop time*, *Date*,
- 6 Use the keypad letters to type your comments,
 to enter.

Note: When an appointment or reminder entry is due, an alert will be sounded accompanied by the icon and a summary on the display. If the phone is switched off when an alert becomes due, you will receive it when you next switch on.

To edit an entry:

- 1 From within the day view (see previous page),
⏏ to view options,
- 2 ⏏ to select the required entry, ⏏ to enter – the following options are available:
 - *View item* – displays a summary of the chosen entry,
 - *Modify* – allows you to change any aspect of the chosen entry,
 - *Postpone* – allows you to delay the timing of the chosen entry,
 - *Delete* – removes the chosen entry from the calendar,
 - *Send by Infrared* – transmits the chosen entry to another infrared-equipped phone or PDA.

To share an entry by infrared:

- 1 From within the day view, ⏏ to view options,
- 2 ⏏ to select the required entry, ⏏ to enter,
- 3 ⏏ to select *Send by Infrared*, ⏏ to commence,
 - Align the infrared window (adjacent to the antenna) with the infrared window of your recipients phone or PDA device, roughly 20cm apart.

Games*

To use the games:

- 1 From standby, ⏏ to enter the menu,
- 2 ⏏ to select *Extra*, then *Games*,
- 3 A selection of games are listed, ⏏ to select the required game.
 - For instructions on how to play the selected game, select the *Help* option.

* version dependent

Using the Infrared port





Your phone includes an infrared communication port so that you can share information with other similarly equipped and compatible devices.

Information that can be sent and received includes:

- **Phonebook entries** - see *Options for Phonebook entries* in the *Your Phonebook* section.
- **Your business card details** - see *Using the Phonebook menu* in the *Your Phonebook* section.
- **Calendar entries** - see *To share an entry by infrared* in the *Utilities* section.

In each case, the sending device must be made to transmit the information while the other device is simultaneously set to receive.

To receive information through the Infrared port:

- 1 Place your phone and the other device so that their infrared windows are directly facing each other, roughly 20cm apart (the infrared window on your phone is adjacent to the antenna).
- 2 From standby,  to enter the menu,
- 3  to select *IR Activation*,  to enter,
- 4  to confirm the prompt *Activate IR for incoming data?*
 - The display will show *Ready to receive* and then an animated egg timer as it waits for the incoming information. This will last for up to one minute or until information starts being received.
- 5 Configure the sending device to transmit the required information.
- 6 Your phone will respond to the received information and ask you to confirm each item before saving.
 - You can locate the received information either in your Phonebook or your Calendar, depending on the type of entry.

Phone security features

Your phone can optionally use the security codes, PIN and PIN2, stored in your SIM card to control access to certain features, such as the Restricted Phonebook (see *Your Phonebook* section) and the call charge limit (see *Call times and charges*). You can choose to change your PIN codes and also to enable/disable their use.

Note: The use of PIN2 is dependant on your network operator and the SIM card in use.

Changing your PIN or PIN2 codes

Note: your PIN code must be enabled before it can be changed, you will be prompted to enable it if it is currently disabled.

To change your PIN or PIN2 code(s):

- 1 From standby, to enter the menu,
- 2 to select *Settings*, then *Security*,
- 3 to choose either *Change PIN* or *Change PIN2*,
- 4 Type the current code and (or), to enter,
- 5 Type the new code (# is displayed for each number) and to enter,
- 6 Re-type the new code as confirmation and to enter.

Switching your PIN on (and off)

Note: Disabling your PIN code is not recommended.

To switch your PIN code on (or off):

- 1 From standby, to enter the menu,
- 2 to select *Settings*, then *Security*,
- 3 to select *Enable PIN* (or *Disable PIN*),
- 4 Type the PIN code and to enter.

If your SIM becomes blocked

For security purposes, if the wrong PIN code is entered three times in succession, your SIM card is automatically blocked. You will need to contact your service provider in order to obtain a PUK (Personal Unblocking Key) which is a separate, longer security code.

Network features

Network features are services that are provided by your network and fully supported by your phone.

Note: Some network features may require additional subscription charges. Contact your network provider for more details.





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Call waiting

Provides an alert, while you are in a call, when a second incoming call is received so that you can decide to take, divert or reject it.

To switch call waiting on (and off):








- 1 From standby,  to enter the menu,
- 2  to select *Network*, then *Services*, then *Call waiting*,
- 3  to select *Activate* (or *Deactivate*), then  to confirm,
 - Confirmation of the new setting will be received from your network,
 - Choose the *Status check* option if you are unsure of the current setting.

Call barring

Allows you to prevent certain types of call being made to or from your phone. This service requires the use of a special barring password that is provided by your network.

Note: Calls to recognised emergency numbers, i.e. 999 or 112 are never barred.



To set call barring:

- 1 From standby,  to enter the menu,
- 2  to select *Network*, then *Services*, then *Barring*,
- 3  to select *Outgoing call* or *Incoming call*, then  to enter, you have the following options:
 - Outgoing calls:
 - *All* – prevents all outgoing calls, except emergency calls,
 - *International* – prevents any international calls being made,
 - *Int. except home* – prevents any international calls being made except to your network's home country (while abroad),
 - *Status check* – determines any current settings.
 - Incoming calls:
 - *All* – prevents all incoming calls,
 - *When roaming* – prevents all incoming calls when you are not registered with your home network (i.e. when roaming),
 - *Status check* – determines any current settings.
- 4  to choose the required option, then  to confirm and  to activate,
 - Confirmation of the new setting will be received from your network.

Conference calls








Conference calls allow more than two people to talk in a common connection. You need two separate calls to begin a conference, these can both be outgoing, incoming, or a mixture of both.

To start a conference call:

- 1 Make, or answer your first call in the usual manner,
- 2  to place the call on hold,
- 3 Make, or answer an additional call in the usual manner,
- 4  to access the menu and choose *Join*.

Repeat steps 3 and 4 for each person joining the conference call, up to a maximum of five people in total.

To manage a conference call:






- 1 During the conference call,  to access the menu,
- 2  to select one of the conference callers, then:
 - **to hang up this call** -  to select *Disconnect*,
 - **to separate a call away from the conference** -  to select *Speak privately*,
 - **to switch between the separated call and the conference** - ,
 - **to end the separated call** -  (when connected to the separated call),
 - **to end the conference** -  (when connected to the conference)

Withholding your number

As standard, your phone number is transmitted as part of every call that you make and can be read by other mobile phone users and certain landline phones. If you don't want your network to do this, you can withhold your number.

Note: When you withhold your number and call a phone capable of displaying incoming numbers, the fact that you have withheld your number will be indicated to the called party.






To set (or reset) number withholding:

- 1 From standby,  to enter the menu,
- 2  to select *Network*, then *Services*, then *Identification*, then:
 - *See caller ID* – indicates the current caller ID setting,
 - *Call incognito* – keeps your number private when you dial,
 - *See called party ID* – indicates the current setting of the *Call incognito* option,
 - *Called incognito* – prevents your phone passing on a number to which it diverts calls,
 - *Status check* – determines any current settings,
- 3  to choose the required option, then  to confirm and  to activate,
 - Confirmation of the new setting will be received from your network.

Alternative networks

When you are out of range of your normal (home) network, you may still be able to obtain service by connecting through an alternate network. This is most common when you are abroad, and your home network will have roaming agreements with many other networks, which your phone will automatically select if given a free choice. However, you may wish to guide your phone to use a different network and this feature allows you to do this.












To temporarily change the network currently in use:

- 1 From standby,  to enter the menu,
- 2  to select *Network*, then *Change network*,
 - your phone will scan the airwaves for other network signals and display the results,
 - networks that you are barred from using will be indicated by a  symbol.
- 3  to select the required network,  to confirm.
 - attempts will be made to connect to the chosen network and the results displayed.

The preferred networks list

Your networks' list of preferred networks are stored on your SIM card and these will be selected in order whenever your home network is unavailable. You can edit the list by adding or deleting network entries.

To edit the preferred networks list:

- 1 From standby,  to enter the menu,
- 2  to select *Network*, then *Preferred networks*,
 - the standard list is displayed and is usually full, so entries need to be deleted before new ones can be added.
 - **To delete an entry:**  to select the required entry,  twice to delete.
- 3 **To add a new entry:**  to select *Add preferred item*,  to enter.
- 4  to select the required country (or type the key that represents the first letter of the country),  to enter,
- 5  to select a new network from the known networks list for the selected country,  twice to confirm,
 - The display will show *Enter position*,
- 6 (*This step may differ with some SIM cards*) Type a number between 1 and 10 to rank the position in the preferred network list that the new entry will take,  to confirm.

Preventing and solving problems

Care and maintenance

Your phone is designed and manufactured to exacting standards and will provide reliable service provided it is treated with care – please follow the guidelines below.

General care

- Keep your phone and its accessories in a safe place away from small children.
- Keep your phone in a cool dry place away from possible water damage or temperature extremes.
- Avoid dusty or dirty environments that could damage the moving parts of your phone.
- Never attempt to open your phone, this product is not designed with consumer interchangeable components and you could invalidate any warranties provided.
- Always use an approved repair centre if your product becomes faulty.
- Do not drop, knock or shake your phone, delicate electronic components may be damaged.
- Never use abrasive cleaning products on your phone, clean only with a lint-free cloth.
- Always use approved spares or accessories, unapproved components may effect performance of your product.
- Take special care with your SIM card. Do not damage any of the special contacts on the card or inside the phone.

Battery information

- Use only approved accessories and replacement batteries, never use an unapproved charger which could be either unsafe or damage your phone.
- Do not try to charge your battery in extreme temperature conditions, its performance could be affected.
- Only use the battery for its intended purpose
- Never use a battery or charger that have been damaged in any way.
- Never place anything across the battery terminals that may cause them to short, this will damage the battery.
- Temperature extremes will impact the performance of your battery, always try to keep your battery close to room temperature, never allow it to experience temperatures below -15°C or above +50°C.
- Never dispose of a battery in a fire. Locate the battery disposal and recycling scheme in your area.

EU directives

Your phone is authorized for use in GSM networks. It complies with following EU directives:

- ETS 300-342-1 'Electromagnetic Compatibility' (EMC), for European Digital Cellular Telecommunication system.
- 98/13/EC, CTR 19 and CTR 20 (CTR: common Technical Regulation)
- 73/23/EEC 'Low Voltage Directive' as amended by 93/68/EEC

Technical specifications

- Weight: 68g, including the standard battery fitted.
- Size: Main body dimensions:
102mm (h) x 43mm (w) x 17mm (d)
- Volume: Less than 70cc.
- Standby time: 250 hours - dependent on your current network,
- Talk time: 120 minutes - dependent on your current network,
- Power (frequencies):
 - GSM Class 4 (2 Watt) Freq. Range 880 - 960 MHz
 - GSM Class 1 (1 Watt) Freq. Range 1710-1880 MHz

Troubleshooting

If you experience a problem when using your phone, first try to solve the problem using the information below:

Can't switch the phone on

- Battery may be drained. Charge it and check the charging indication in the display.
- Battery contacts may be dirty. Clean the contacts on both the battery and the phone using a dry cloth. Switch the phone on and off a few times.
- New replacement battery. Recharge the battery.
- The battery may have been incorrectly charged, inducing its automatic safety circuit which remains in force for six hours. Remove battery and wait for six hours, then refit and try to switch on your phone.

No charging display

- Battery may be drained. Charge it for 2 hours, then disconnect and charge normally.
- Battery may be defective. Battery performance reduces over a period of time. Replace the battery. The battery will last longer if you keep it out of extreme heat.
- Check the mains socket, and the connection to the phone.
- Do not charge the battery in extreme temperature conditions.

'Check SIM' is displayed after fitting it

- SIM card may not be correctly located. Ensure the SIM is correctly orientated and secured using the metal slider.
- Damaged SIM card. Visually check it and return, if necessary to your Service Provider.
- SIM contacts may be dirty. Clean the SIM contacts using a dry cloth or a soft pencil eraser.

PIN error

- 3 incorrect entries. Type the Personal Unblocking Key (PUK) code, provided by your network (see *Phone security* features section). If your PUK or PIN codes are lost, call your Service Provider.

No connection to network

- Weak signal. Move to higher ground, or to a window or open space.
- Outside GSM coverage. Check the network coverage map to see whether you should have coverage.
- SIM not valid. Contact your Service Provider.
- New network not authorised. Try selecting the network manually, or try another network. If the problem persists, contact your Service Provider.

Phone loses network

- Weak signal. Reconnection, or connection to another network is automatic. Switching off and on may accelerate this.

Calls not possible

- Dialling error. Use the full national area code. Use the appropriate international prefix, if required.
- New SIM fitted. Check for new restrictions.
- Charge limit reached. Call your Service Provider, or use PIN 2 to reset.

Certain calls not possible

- Call restriction set. Your Service Provider may set restrictions.

Cannot save in Phonebook

- Call restriction set. Check the Phonebook restrictions.
- Phonebook is full. Delete any entries you don't need.

Cannot find phonebook

- SIM has been changed. Refit original SIM.

Voicemail not working

- Divert not set. Set the divert (see *Setting up Voicemail*).

Cannot send a text message

- Operator does not support this service. Check with your Service Provider.
- SMS Message Centre not set. Set Message Centre.
- Destination does not have compatible phone.
- Message type wrong.

Cannot set a function

- Not supported by your Operator, or special registration required. Check with your Service Provider.

Menu entries missing

- Possible SIM Restrictions. Check with your Service Provider.

Severe shock

- Internal damage could result. Remove and refit battery and SIM.
- Do not dismantle the phone.

Immersion in water

- Internal damage could result. Rapidly dry with cloth, but do not heat. Dry the contacts thoroughly. Remove battery and SIM and let them dry, then refit them. Then stand the phone upright in moving air. Do not dismantle it.

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